

5. Household Perception of Economic Situation and Satisfaction by Facilities and Service Use.

5.1 Introduction

Government is giving special emphasis to improve the economic situation of people by providing different types of facilities/services, it is necessary for the government to have an overview of how the people perceive their wellbeing against the different facilities provided by the government. This will help the government with necessary information about the priority sectors to properly address the multifaceted problems and the areas of concern associated with these sectors. Accordingly the respondents were asked to give their perception of their economic situation as well as community improvement and how effectively services/ facilities were available to them.

5.2 Perception of Economic Situation

Households were asked to compare their economic situation with last year. (Table 5.1) In response to this question, 43 percent in 2012-13 reported no change as compared to 40 percent in 2010-11, 37 percent reported worse or much worse in 2012-13 as compared to 43 in 2010-11 and 20 percent reported better or much better in 2012-13 as compared to 16 percent in 2010-11. District level position shows that Islamabad (Federal Capital) with 24 percent, Bhakhar with 62 percent, Sanghar with 42 percent, Charsada with 56 percent and Jhal Magsi with 89 percent have highest proportion of household who have replied that economic situation is worse or much worse within their respective provinces. However, when asked to compare the economic situation of the community where they live (Table 5.2), 60 percent in 2012-13 as compared to 54 percent in 2010-11 reported no change, 19 percent reported worse or much worse in 2012-13 as compare to 29 percent in 2010-11 and 16 percent reported better or much better in 2012-13 as compare 12 percent in 2010-11.

5.3 Satisfaction by Facilities and Service Use

Households were also asked to give opinion about their satisfaction of the Facilities / Services provided by the government (Table 5.3). The information for the year 2012-13 is not comparable with previous years, as in the earlier reports the denominator includes all the household whether used the facilities or not, but this time the pattern of the table has been changed and the denominator includes only those household who are using the facility. It was observed that only 53 percent of the household were satisfied from Govt Basic health facility, 76 percent of the household were satisfied with the Family Planning Service, 93 percent household were satisfied with Schools, 62 percent of household with Veterinary Services, 62 percent of household with Agriculture Extension and 48 percent of household with Police.