

## **5. Household Perception of Economic Situation and Satisfaction by Facilities and Service Use.**

### **5.1 Introduction**

This type of information has been collected for the first time in FBS household surveys. Since government is spending lot to improve the economic situation of people and also investing considerable amount in providing different types of facilities/ services. Considering as how facilities/ services are being passed on to the general public, the respondents were asked to give their perception in their economic as well as community improvement and how effectively services/ facilities are available to them.

### **5.2 Perception of Economic Situation**

Households were asked to compare their economic situation with last year. In response to this question 51.5% reported no change, 23.9 reported worse or much worse and 24.2 reported better or much better. The pattern in districts in the provinces is more or less the same as observed at National / Provincial levels. However, when asked to compare the economic situation of the community where they live, 59% reported the same, 9.6 reported worse or much worse and 25.2% reported better or much better.

### **5.3 Satisfaction by Facilities and Service Use**

Households were also asked to give opinion about their satisfaction of the Facilities / Services provided by the government. In response to this question, 36% reported satisfaction on Govt Basic Health Facilities, 10.5% satisfied with the Family Planning Services, 60% with Schools, 11.8% with Veterinary Services (pre dominantly rural), 11% with Agriculture Extension (all rural) and 6.5% with Police. Most of the districts in Punjab and Sindh are generally less satisfied with the services/ facilities provided by the government compared to N.W.F.P and Balochistan.